

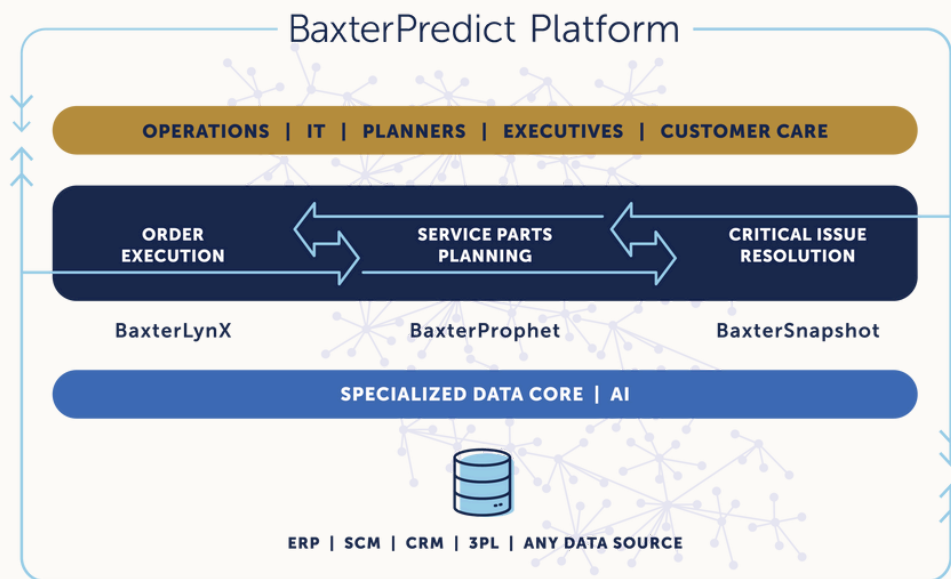
BaxterPredict

END-TO-END AI-POWERED PLATFORM

BaxterPredict, our end-to-end AI-powered platform for Service Supply Chains (SSC), eliminates the guesswork in service operations, enabling smarter decisions that drive profitability, sustainable growth, and stronger customer loyalty.

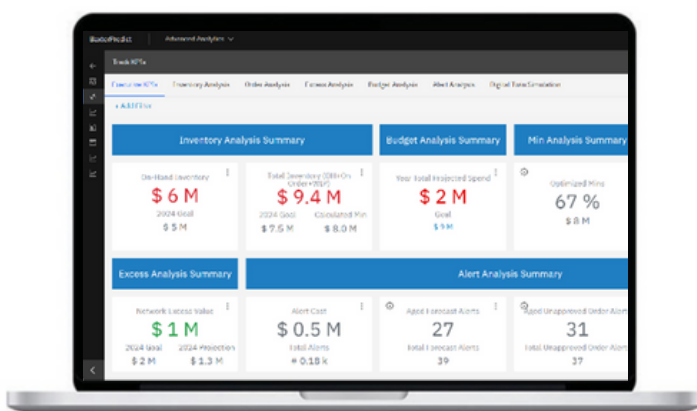
With unified solutions for service parts planning, order execution, and issue resolution, BaxterPredict leverages robust data feedback loops to continuously improve your plan.

Optimize every stage of your operation, delivering a Service Experience Advantage that provides a lasting competitive edge.



In addition to ensuring the right part, is in the right place, at the right time, at the right cost, BaxterPredict delivers:

- Lower carrying costs by up to 35%.
- Improved customer satisfaction with 8 – 10% improvement on CSAT scores.
- Higher team productivity with root cause of stockouts identified to reduce resolution time by up to 70%.
- Increased first-time fix rates by 25% to support sustainability practices and other goals.



BaxterPredict In Action

Executives can monitor SSC performance in a single view for more confident decision making.

Key Features

SERVICE PARTS PLANNING

Prevent stockouts and excess inventory through our Total Cost Optimization methodology to transform your service operations from a cost center to revenue driver.

ORDER EXECUTION

Increase the number of on-time deliveries and receive predictive alerts when intervention is needed to meet service level requirements.

CRITICAL PROBLEM RESOLUTION

Research, record, and resolve customer escalation issues more quickly, and prevent future escalations with root cause analysis.

ADVANCED ANALYTICS

Make more informed and confident decisions about SSC performance with simulations, more than 200 pre-built dashboard analysis components, or build your own metrics.

AI AND DATA CORE

Take the guesswork out of long range NPI and LTB forecasts with purpose built large language models and data designed for SSC.

SINGLE USER INTERFACE

Complete tasks faster and collaborate more easily with your service operation teams with a single user interface.

PRE-BUILT INTEGRATIONS

Accelerate time to value with our pre-built integrations to leading ERP, CRM, SCM, 3PL solutions, and other data sources.

WHY BAXTER PLANNING?



Practitioner Expertise

Decades solving real-world Service Supply Chain problems



Purpose-Built Technology

End-to-end platform embedded with specialized AI and Data Core



Industry-Leading Outcomes

Combination of technology and partnership yield accelerated results

ABOUT BAXTER PLANNING

Baxter Planning is a global leader in Service Supply Chain software, delivering a Service Experience Advantage to the world's most innovative enterprises for over 30 years. The end-to-end BaxterPredict platform empowers organizations to optimize service parts planning, execution, and resolution, driving superior customer experiences, fostering long-term loyalty, and fueling business growth.

By combining purpose-built technology, award-winning AI, decades of practitioner expertise, and a commitment to true partnership, Baxter Planning consistently delivers industry-leading outcomes for its clients.

The company is headquartered in Austin, Texas, United States, with offices around the globe.

For more information, visit

www.baxterplanning.com.