

# Planning as a Service (PaaS)

The Service Supply Chain (SSC) is complex; balancing inventory costs and service levels is no easy task. Even with the right software, you still need qualified team members to plan and forecast complicated service requirements that are unique to your organization.

Through Planning as a Service (PaaS), part of our Value Accelerator Program, your team gains dependable, adaptable, hands-on support from SSC experts so you see value every step of the way, not just at the big milestones.

Many companies have a difficult time keeping sufficient internal planning experts that can manage all aspects of the organization's supply chain. To magnify this, most organizations struggle to set up the mature recruiting, training, and career paths required to build and retain superior talent.

With Planning as a Service, Baxter Planning's team of experts will ensure that you are getting consistent, measurable value, quickly.

Achieve a Service Experience Advantage and outpace competitors while keeping your customers and team members happy by adding a seasoned SSC expert from Baxter Planning.

**PaaS can supplement your team with an expert planner to help with:**



**ADDED EXPERTISE ALLOWS YOUR TEAM TO STOP SCRAMBLING, BRINGING STRATEGIC IMPERATIVES INTO FOCUS.**



Service Supply Chain experts partner with your team through all the challenges that service organizations experience so you no longer have to worry about common supply chain staffing challenges:

- The service organization is pulled in many directions and lacks the time and focus required for parts planning.
- Individuals with the required experience and analytics skills are difficult to recruit, train, and retain.
- Changes in service expectations, products, installed base, logistics networks, and vendor relationships can disrupt business processes and results.

# Key Expertise

## LOGISTICS NETWORK OPTIMIZATION

Perform logistics network modeling reviews to identify potential network changes while ensuring that business rules correctly map demand to sites based on business objectives.

## DEMAND FORECASTING

Forecast demand based on historical data, as well as past, current, and projected installed base.

## LIFECYCLE MANAGEMENT

Facilitate the process of new product introduction (NPI) provisioning and end-of-life (EOL) buys and dispositions.

## INVENTORY OPTIMIZATION

Validate target stock levels for each part at each location in the logistics network using Total Cost Optimization.

## REPLENISHMENT / REDEPLOYMENT

Manage replenishment and redeployment orders to balance inventory in the logistics network by calculating real and potential costs of each backlog.

## SUPPLY ORDER MANAGEMENT

Generate recommended supply orders based on target stock levels, lead time, minimum quantities, and other netting criteria to execute the inventory plan and control costs.

## RETURNS FORECASTING

Forecast returns (good and defective) in support of future repair order planning, ensuring defective materials are used while calculating and applying yield/scrap rates.

## CONTINUOUS IMPROVEMENT

Improve operations via the analysis of reports including Planning Analytics that intelligently assign and track root causes for each non-optimal fulfillment of demand.

## WHY BAXTER PLANNING?



### Practitioner Expertise

Decades solving real-world Service Supply Chain problems



### Purpose-Built Technology

End-to-end platform embedded with specialized AI and Data Core



### Industry-Leading Outcomes

Combination of technology and partnership yield accelerated results

## ABOUT BAXTER PLANNING

Baxter Planning is a global leader in Service Supply Chain software, delivering a Service Experience Advantage to the world's most innovative enterprises for over 30 years.

The end-to-end BaxterPredict platform empowers organizations to optimize service parts planning, execution, and resolution, driving superior customer experiences, fostering long-term loyalty, and fueling business growth.

By combining purpose-built technology, award-winning AI, decades of practitioner expertise, and a commitment to true partnership, Baxter Planning consistently delivers industry-leading outcomes for clients.

The company is headquartered in Austin, Texas, United States, with offices around the globe.

For more information, visit [www.baxterplanning.com](http://www.baxterplanning.com).